



# State of North Carolina

**ROY COOPER**  
GOVERNOR

**OMBUDS DAY**

**2021**

**BY THE GOVERNOR OF THE STATE OF NORTH CAROLINA**

**A PROCLAMATION**

**WHEREAS**, in 2017, the American Bar Association Section of Dispute Resolution declared the second Thursday of October as Ombuds Day to recognize the value of providing informal and confidential channels for addressing organizational and workplace issues; and

**WHEREAS**, the 2021 Ombuds Day theme is – Exploring options to resolve conflict together; and

**WHEREAS**, ombuds, also referred to as ombudspersons or ombudsmen, are impartial and independent conflict management professionals who facilitate communication among colleagues and address individual and systemic concerns such as litigation, grievances, and complaints; and

**WHEREAS**, ombuds work in a wide variety of organizations within the State of North Carolina including universities, governmental agencies, private enterprises, and more; and

**WHEREAS**, these professionals utilize various resolution methods and provide powerful risk management resources for the institutions they serve; and

**WHEREAS**, during these difficult times, where many people are facing unprecedented and complicated challenges, the role of ombuds are more valuable than ever; and

**WHEREAS**, recognition of this day is an opportunity to increase awareness and understanding of the profession, highlight the value of ombuds, and encourage the use of ombuds programs; and

**WHEREAS**, the people of North Carolina are encouraged to learn more about the ombuds profession and to make use of these essential services as needed;

**NOW, THEREFORE**, I, ROY COOPER, Governor of the State of North Carolina, do hereby proclaim October 14, 2021, as “**OMBUDS DAY**” in North Carolina, and commend its observance to all citizens.



  
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Roy Cooper  
Governor

**IN WITNESS WHEREOF**, I have hereunto set my hand and affixed the Great Seal of the State of North Carolina at the Capitol in Raleigh this thirteenth day of October in the year of our Lord two thousand and twenty-one and of the Independence of the United States of America the two hundred and forty-sixth.